

WE ARE HERE TO HELP

The homelike environment of Hope House will allow parents to...

- Spend quality time with their children
- Find necessary comfort and support
- Build healthy relationships
- Improve family and parenting skills

WHAT IS HOPE HOUSE?

Hope House Visitation Center is a private, non-profit facility which provides:

- A safe, homelike, child-friendly atmosphere where supervised visitations and exchanges can take place when there are issues of divorce, separation, domestic violence, protection orders, threats, stalking, child abuse, or safety is a concern.
- A neutral setting that increases the family's level of comfort and/or security and provides non-custodial parents contact with their children.
- Visitation rooms which are structured to accommodate different age levels
- Handicap accessibility.
- Secure environment with buzzer entry and Deputy Sheriff present to reduce potential harm to victims of child abuse and domestic violence.



A PROJECT OF THE JUNIOR LEAGUE OF YOUNGSTOWN



660 West Earle Ave.
Youngstown, OH 44511



Mission Statement

To provide a safe, child-friendly environment for supervised visitation, custodial/non-custodial exchanges and education relevant to the development of healthy parent-child relationships.

Our Youngstown Center and new Rural Program @ Big Reach Center of Hope in Greenford has been made possible by a grant from the MAHONING COUNTY COMMISSIONERS and MAHONING COUNTY JOBS & FAMILY SERVICES



HOPE HOUSE VISITATION CENTER
660 W. EARLE AVE.
YOUNGSTOWN, OH 44511

BIG REACH CENTER OF HOPE
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Greenford, OH 44422

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NURTURING HOPE AND HARMONY WITHIN
THE FAMILY AND THE COMMUNITY

Services Provided at Hope House Are Supportive and Educational

- Visitation supervised in a non-threatening environment.
- Extended hours allow for visits without interrupting work or school schedules.
- Monitored children's drop-off and pick-up site for exchanges between parties.
- Parenting classes, teen support groups, and children of divorcing parents classes facilitated in a home-like setting.
- Hope House is a secure facility with buzzer entry and security during visits and exchanges.

Requirements

Supervised Visitation or Exchange

- * **Court order or referral** from courts preferred but not necessary.
- * **Parties on court order must contact Hope House @ 330-788-8882**
- * **Orientation/Needs Assessment:** completed by Hope House with all parties on the court order. Documents are signed.
- * **Schedule of weekly visits or exchanges:** provided to each party on a monthly basis.

Staff

Director, Administrative Assistant, Deputy Sheriff, Volunteer Coordinator/Monitor, Rural Program Coordinator/Monitor, YSU Interns, and Volunteers.

The staff and volunteers are trained to monitor and appropriately intervene during visits or exchanges. Our primary concern is the safety and confidentiality of everyone using Hope House.

Referral Procedure for Hope House Visitation Center

Families may be referred by the Courts, Mahoning County Children Services Board (CSB), Attorneys or a referring agency.

1. The party referred for services must call Hope House to schedule an Orientation/Needs Assessment.
2. Hope House is a secured facility and all who enter must have an appointment.
3. Upon receiving a referral and court order, Hope House will schedule an Orientation/Needs Assessment for each party at a separate time.
4. During this Orientation/Needs Assessment each referral is assessed to determine the appropriateness and parameters of the visitation, i.e. the length, frequency and level of supervision. All pertinent documents will be covered and signed with copies going to each of the parties.
5. Once an orientation is completed and all requirements are fulfilled, Hope House will schedule the visitations or exchanges.
6. Monitoring reports will be sent to the court before a court hearing.

Information on Hope House's programs and Procedures are available upon request.



Visitation and Exchanges

Family visits and child exchanges will take place at Hope House or our rural center @ The Big Reach Center of Hope in Greenford, OH.

Hours

Monday:	9:00am—5:00 pm
Tuesday:	9:00am—6:30 pm
Wednesday:	9:00am— 8:30 pm
Thursday:	9:00am—7:00pm
Friday:	9:00am—5:00 pm
Saturdays	9:00am—1:00 pm
	(Parenting Classes and "For Our Children" Classes)
Sunday	Open for Exchanges and Visits as necessary

Visitations and exchanges will occur only after the completion of orientation by both parties. **Visitation hours vary to accommodate the family's needs as well as the availability of staff.**

