

WE ARE HERE TO HELP

The safe environment of Hope House Visitation Center at Big Reach Center of Hope in Greenford will allow parents to...

- Spend quality time with their children.
- Build healthy relationships.
- Improve family and parenting skills.



WHAT IS HOPE HOUSE ?

Hope House Visitation Center is a private, non-profit facility which provides:

- A safe, rural, child-friendly atmosphere where supervised visitations and exchanges can take place when there are issues of divorce, separation, domestic violence, protection orders, threats, stalking, child abuse, or safety is a concern.
- A neutral setting that increases the family's level of comfort and/or security and provides non-custodial parents contact with their children.
- Comfortable rooms with games, books, & toys for all age levels
- Handicap accessibility.
- Restrooms and kitchen area available.
- Secure environment with buzzer entry and Deputy Sheriff present to reduce potential harm to victims of child abuse and domestic violence.

A RURAL PROGRAM OF HOPE HOUSE VISITATION CENTER OF YOUNGSTOWN



11767 Lisbon Rd.
Greenford, OH 44422



**INTRODUCING
HOPE HOUSE VISITATION
CENTER'S RURAL PROGRAM
AT THE BIG REACH CENTER
OF HOPE
CONVENIENCE FOR OUR RURAL
FAMILIES**

**OUR NEW RURAL PROGRAM HAS BEEN MADE
POSSIBLE BY A GRANT FROM the MAHONING
COUNTY COMMISSIONERS and MAHONING
COUNTY JOBS & FAMILY SERVICES**



**For more information contact:
HOPE HOUSE VISITATION CENTER
660 W. EARLE AVE.
YOUNGSTOWN, OH 44511**

**Phone: (330) 788-8882
Fax: (330) 788-8927**

E-mail: cjbhopehouse@sbcglobal.net

Services Provided at Big Reach Center of Hope

- Convenient location for rural clients.
- Visitation or exchanges supervised in a non-threatening environment.
- Extended hours allow for visits without interrupting work or school schedules.
- Monitored children's drop-off and pick-up site for exchanges between parties.
- Secure facility with buzzer entry and security during visits and exchanges.

Requirements

Supervised Visitation or Exchange

- * **Court order or referral** from courts preferred but not necessary.
- * **Parties on court order must contact Hope House @ 330-788-8882.**
- * **Orientation/Needs Assessment:** completed by Hope House with all parties on the court order.
- * **Schedule of weekly visits or exchanges:** provided to each party on a monthly basis.

Staff

Director, Administrative Assistant, Deputy Sheriff, Volunteer Coordinator/Monitor, Rural Program Coordinator/Monitor, YSU Interns, and Volunteers.

The staff and volunteers are trained to monitor and appropriately intervene during visits or exchanges. Our primary concern is the safety and confidentiality of everyone using Hope House or Big Reach.

Referral Procedure for Hope House Visitation Center

Families may be referred by the Courts, Mahoning County Children Services Board (CSB), Attorneys or a referring agency.

1. The party referred for services must call Hope House to schedule an Orientation/Needs Assessment.
 2. Hope House is a secure facility and all who enter must have an appointment.
 3. Upon receiving a referral and court order, Hope House will schedule an Orientation/Needs Assessment for each party at a separate time.
 4. During this Orientation/Needs Assessment each referral is assessed to determine the appropriateness and parameters of the visitation, i.e. the length, frequency and level of supervision. All pertinent documents will be covered and signed with copies going to each of the parties.
 5. Once an orientation is completed and all requirements are fulfilled, Hope House will schedule the visitations or exchanges. Visitations and exchanges will occur only after the completion of orientation by both parties.
 6. Monitoring reports will be sent to the court before a court hearing.
- Information on Hope House's programs and procedures are available upon request.



Mission Statement

To provide a safe, child-friendly environment for supervised visitation, custodial/non-custodial exchanges and education relevant to the development of healthy parent-child relationships.

Supervised Visitation and Exchange

Hours for Big Reach Program:

Monday: 3:00pm—6:00 pm

Friday: 3:00am—6:00 pm

Sunday: Open for Exchanges and Visits
(Appointments necessary)

Visitation hours may vary to accommodate the family's needs as well as the availability of staff.

Map to Hope House Visitation Center at Big Reach Center of Hope, Greenford Christian Church, 11767 LISBON RD. GREENFORD, OH 44422

